



Gloucestershire County Cricket Club Online Account

STEP-BY-STEP GUIDE

CREATING, RE-REGISTERING & LINKING OF ACCOUNTS

1.) VISIT - login.gloscricket.co.uk

This is the new home page for your new Gloucestershire County Cricket Club Account and is the page you need to come to when you want to login to your account on gloscricket.co.uk or eticketing.co.uk/glosccc. But first, you need to create a new account. If you try to login or purchase tickets through Ticketmaster, the site will direct you to the new account.

My Account

150 NOT OUT

LOGIN / SIGNUP

Log in to your Gloucestershire Cricket Account by entering your username and password below.

Email

Password

[Create Account](#) | [Forgotten Password?](#) | [FAQs](#)

Login

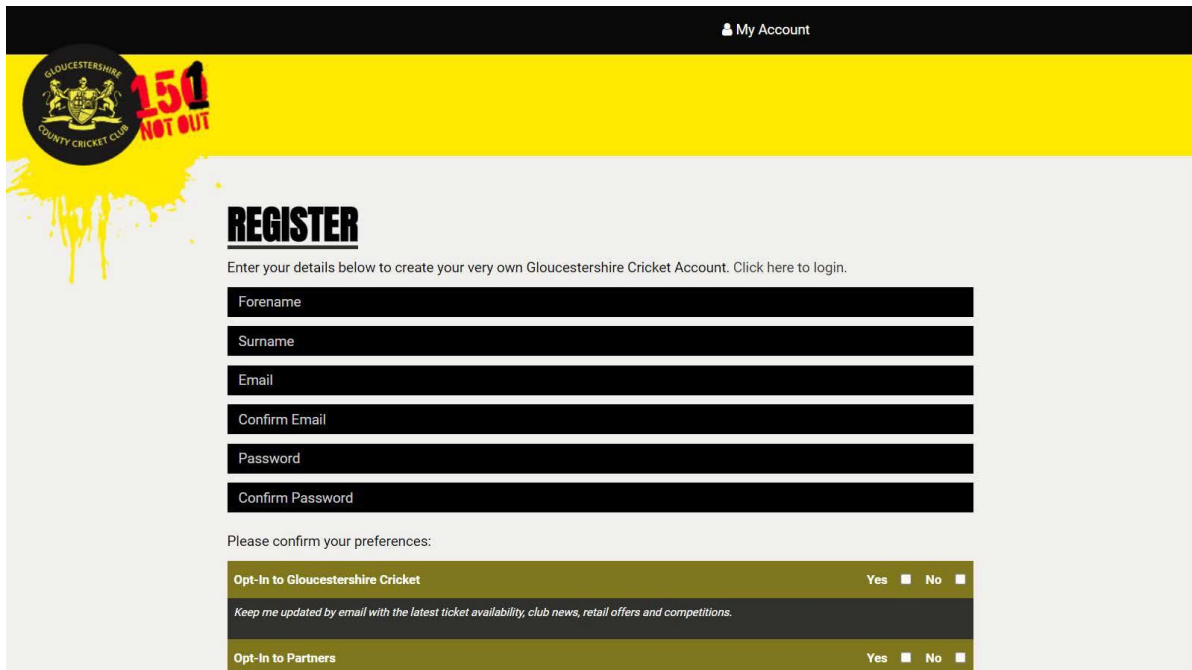
OR

Login with Facebook

Login with Google

2.) CREATE ACCOUNT

Once you have clicked on the 'Create Account' link, you need to fill in the form. Once complete, please click the continue button.

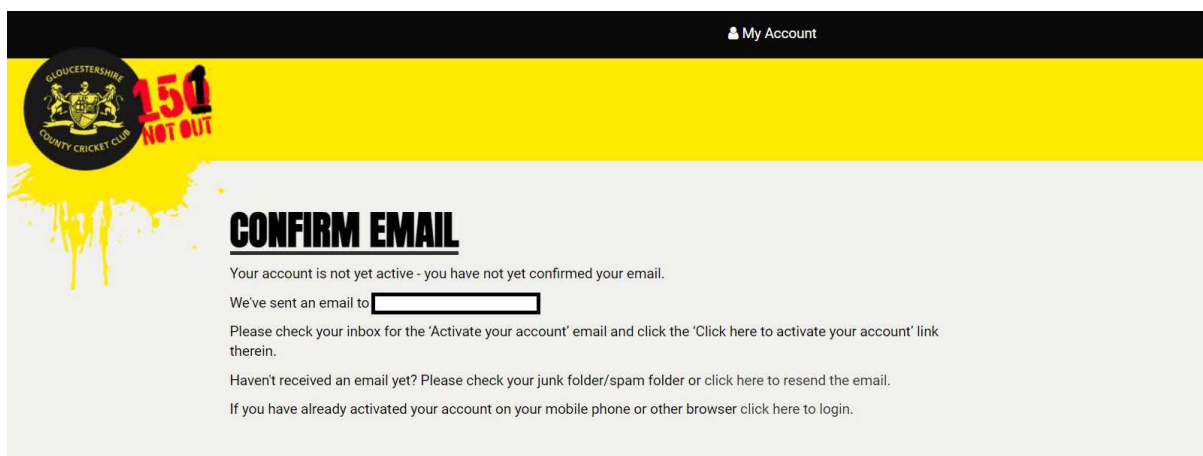


The screenshot shows the 'REGISTER' page on the Gloucestershire Cricket website. At the top right, there is a 'My Account' link. The page features a yellow header with the Gloucestershire County Cricket Club logo and a '150 NOT OUT' anniversary graphic. The main content area is white and contains the following elements:

- REGISTER** (Section Header)
- Enter your details below to create your very own Gloucestershire Cricket Account. [Click here to login.](#)
- Form fields: Forename, Surname, Email, Confirm Email, Password, Confirm Password.
- Section: Please confirm your preferences:
- Opt-in to Gloucestershire Cricket: Yes No
- Keep me updated by email with the latest ticket availability, club news, retail offers and competitions.
- Opt-in to Partners: Yes No

3.) CONFIRM YOUR EMAIL

You will be sent a conformation email from Gloucestershire Cricket to the email address you have provided. Click the link within the email to validate your email address. If you have not received it, then please check your junk/spam folder. If there is still no sign of it, click the link to resend the email or contact us at tickets@glosccc.co.uk



The screenshot shows the 'CONFIRM EMAIL' page on the Gloucestershire Cricket website. At the top right, there is a 'My Account' link. The page features a yellow header with the Gloucestershire County Cricket Club logo and a '150 NOT OUT' anniversary graphic. The main content area is white and contains the following elements:

- CONFIRM EMAIL** (Section Header)
- Your account is not yet active - you have not yet confirmed your email.
- We've sent an email to
- Please check your inbox for the 'Activate your account' email and click the 'Click here to activate your account' link therein.
- Haven't received an email yet? Please check your junk folder/spam folder or [click here to resend the email.](#)
- If you have already activated your account on your mobile phone or other browser [click here to login.](#)



4.) LOGIN

Once your email is validated, you will be asked to login using the account you have just created.

5.) UPDATE YOUR PREFERENCES

This is your opportunity to tell us exactly what you would like to hear from us. You can opt-in to all Club communications with one click or you can select whether you only want to hear from us via email, SMS, mail etc... The same applies to third-party communications. If at any time you would like to unsubscribe, you can return to this page and untick any boxes.

Once you have updated your preferences, please press the continue button.

UPDATE YOUR PREFERENCES

Update your communication opt-in preferences below. Return to your profile.

Success! Your email has been confirmed. ×

Please take a moment to update your opt-in preferences.
Once done, lock-in your preferences by clicking the continue button.

Opt-in Club Yes No

I wish to receive news, promotions, discounts and targeted communications from Gloucestershire Cricket based on my provided data, and accept the use of my personal data for marketing, profiling and analysis as outlined in the Privacy Policy. Clicking this box will select ALL club marketing. To change your preferences on what we send you or how you receive it you can select from the further options below.

Club Mail Yes No

If providing my address, I am happy to receive club messages via post.

Club SMS Yes No

If providing my mobile number, I am happy to receive club messages via SMS.

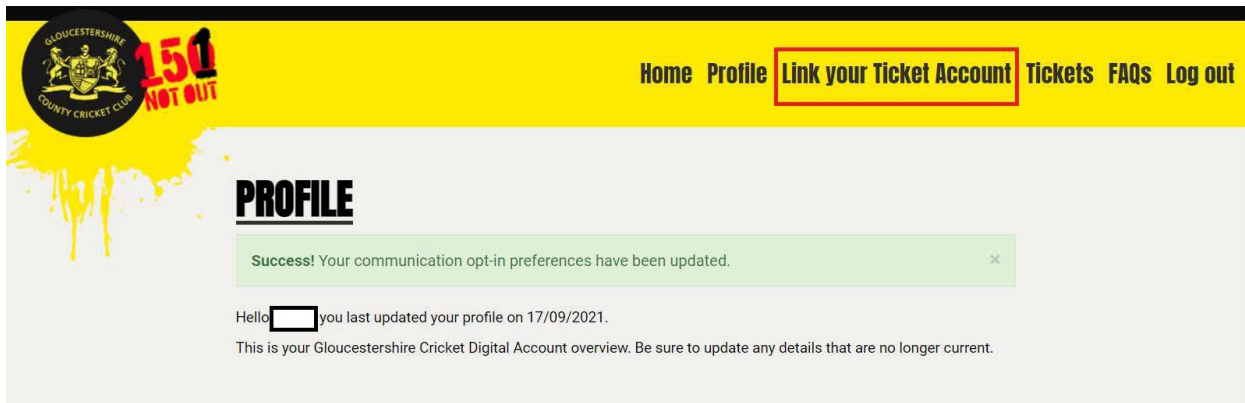
Club Phone Yes No

If providing a mobile or landline number, I am happy to receive club messages via phone.

6.) IF YOU HAVE CREATED A LITE ACCOUNT (PROVIDING ONLY FORENAME, SURNAME AND EMAIL OR CREATED AN ACCOUNT VIA FACEBOOK & GOOGLE), YOU WILL BE ASKED TO COMPLETE YOUR FULL PROFILE.

7.) LINK YOUR TICKET ACCOUNT

- a. Linking your accounts will only work if the email address you used to create your new account is the same as the one you had for your old accounts. If you would like to update your email, you will need to contact us at tickets@glosccc.co.uk before you can start the account linking process.
- b. Have your account number handy as you will need to enter it. Your Client Reference number can be found on the bottom right of your Membership card. It can also be found on any confirmation emails you have received from purchasing tickets. Please note, if your Client Reference Number has a zero(s) before the first number, disregard it.
- c. Click the 'Link Your Ticket Account' tab to enter in your Client Reference Number in order to be able to purchase tickets.



- d. Enter your Client Reference number when prompted – As stated in steps a. and b., in order to link your accounts successfully, the email address will need to match the one we have on our current records. Once you have entered your account number, click 'Link Account'.
- e. If you do not link an existing account and create a new one, you will not be eligible as to purchase tickets or Memberships online; so please link to an account number when prompted.
- f. If you have linked the wrong Client Reference Number – please contact our Ticket Office at tickets@glosccc.co.uk
- g. When you click on 'Link Your Ticket Account' and you have an existing Client Reference Number, please ensure you enter the number in to the black box below your account number(s) as seen below.

LINK YOUR EXISTING CLIENT REFERENCE NUMBER TO YOUR NEW GLOUCESTERSHIRE CRICKET ACCOUNT

Success! Your profile has been completed. You can now link your Account Number.

It is important for you to link your new Gloucestershire Cricket Account to your existing Ticketing account so that you can continue to buy tickets online.

Your Client Reference Number (CRN) can be found on your Membership Card, or on any ticket confirmation emails.

Client Reference Number(s) found:

- 152309
- 93950

[Link Account](#)

8.) FIRST TIME PURCHASER – CREATING A NEW ACCOUNT (NEVER BOUGHT WITH GLOS CRICKET)

If you are sure you do not already have any existing account and are a first-time buyer with Gloucestershire Cricket, you will need to ensure to link a new account number which can be done when setting up your account.

You will need to click on 'Link Your Ticket Account' to create an account. The below page will appear if you have not been allocated an account number in the past.

Please click on the 'Click here' link on this page, from there you will be assigned your new account number.

CREATE NEW ACCOUNT NUMBER

Success! Your profile has been completed. You can now link your Account Number.

We could not find any previous Client Reference Number for Gloucestershire Cricket's eTicketing site associated to the email address [redacted] you have used to register for a Gloucestershire Cricket Account.

If you are sure you do not already have any existing Client Reference Numbers with GLOS, [click here](#) to create a new account and link it to your Gloucestershire Cricket Account.

Please view our Gloucestershire Cricket Account FAQs if you have further queries.

If you believe you had a previous eTicketing account, please ensure that the email address above is the same email address registered when making any previous purchases to allow us to link an existing Account Number.

STILL NEED HELP?

If you are experiencing any problems with the setting up of your account, please send us an email to tickets@glosccc.co.uk or give the Ticket Office a call on 0117 910 8010.